How Activist Groups (try to) Impact Corporate Policies on CSR

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Outline

- \cdot From corporations to activists
- Private politics & institutional change
- Activist groups tactics & networks
- Challenges





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1. From corporations to activists





Changing role of firms

- Firms are entities with considerable influence on social life
- Keith Davis (1960: 74):

"businessmen during the next fifty years will have substantial freedom of choice regarding what social responsibilities they will take and how far they will go. As current holders of social power, they can act responsibly to hold this power if they wish to do so ... The choice *is* theirs."

- 1960s: State + trade unions as controllers
- Increasingly other actors stepped in



Who are these other actors?

- Non-governmental, not for profit organizations
- Secondary Stakeholders
- Civil Society Organizations
- Interest Groups
- Activist Groups

Groups characterized by the "intention to exert influence over corporations, and their willingness to make sacrifices to realize their ambitions, such as investing resources and time, or bearing risk" (de Bakker & den Hond, 2007)



Activist Group-Firm interactions: Why?

- Increasingly international character of issues
- Diminishing relevance of national governments / retreat of government
- Growing focus on self-regulation and soft law
- > Room for activist groups



2. Private politics & institutional change





Private Politics

Attempts to "influence economic activity ... without reliance on public institutions or officeholders" (Baron, 2003)

- At least two parties: often activists and firms
- Competition for public support
- Bargaining process; sometimes resolution



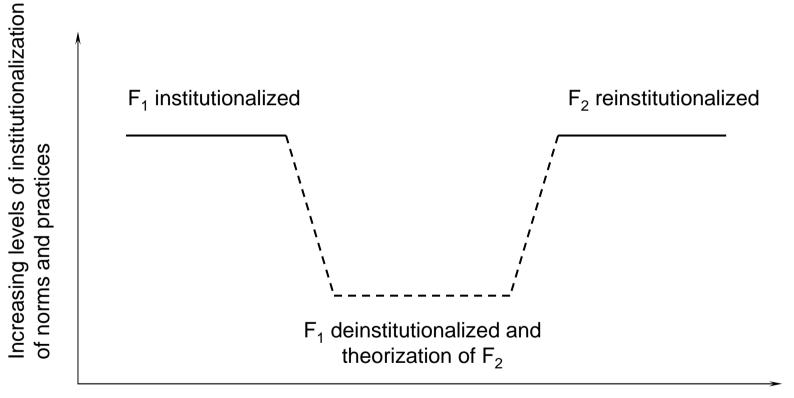


Activist Group (AG) tactics

- AGs have a broader ambition for institutional change
 - Institutionalization is "the product of constitutional struggles – conflicts evoked by social movements over the fundamental character of social, political and industrial order" (Schneiberg & Soule, 2005: 122)
- AGs often operate in networks
- AGs apply a variety of tactics









(den Hond & de Bakker, 2007)



3. Tactics and networks





Three protest logics (della Porta & Diani, 1999)

- 1. the logic of numbers (few people vs. large groups)
- 2. the logic of damage (violent versus non-violent)
- 3. the logic of bearing witness (demonstrate commitment)





		Dependence on participatory forms of action is high ('mass')	Dependence on participatory forms of action is low ('elite')
material	damage	Boycott	Blocking gates; sabotage; occupation of premises; 'hacktivism'
	gain	'Buycott'	Cooperation
symbolic	damage	Letter/email writing campaigns; petitions; marches; rallies	Shareholder activisms; street theatre; negative publicity; research
	gain	Voluntary action	Positive publicity; Cooperation

(den Hond & de Bakker, 2007)





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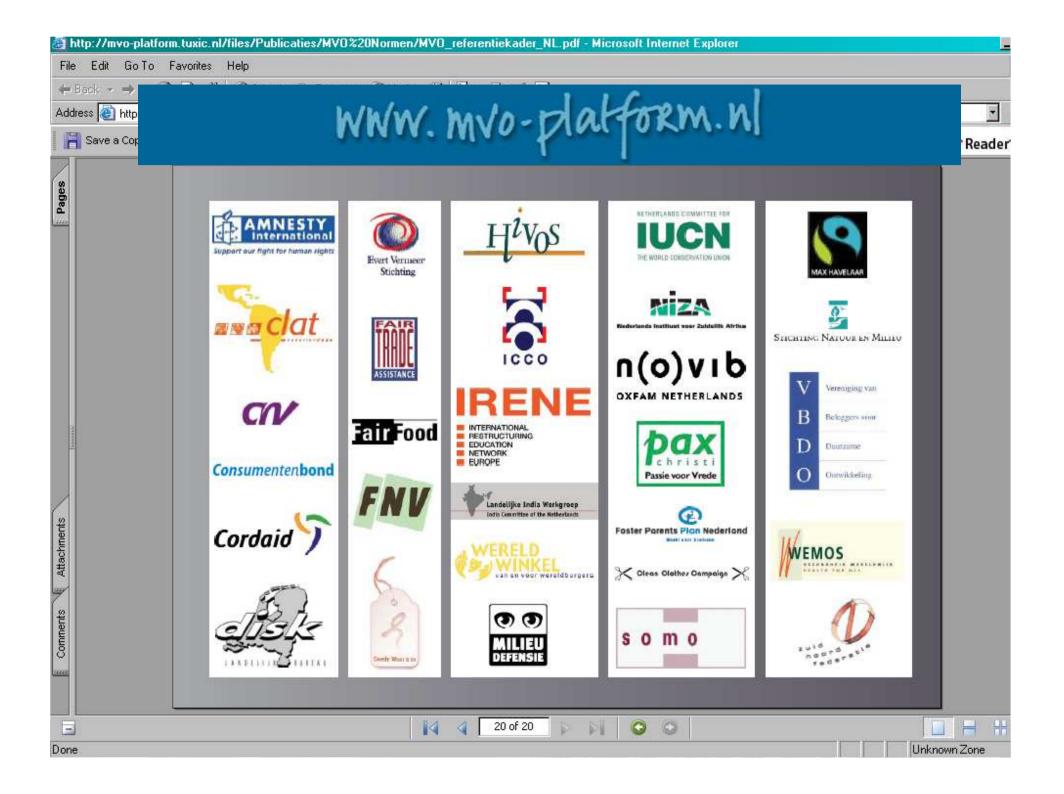


From tactics to networks

• how do AGs form and use social networks to get what they want (= institutional change)?

• attention to 'private politics' is increasing but what tactics *do* activist groups use over time and *how* do they coordinate their efforts? How do they deal with conflicts of interest?







Done



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4. Challenges





Challenges for firms

- Identify issues and the groups or networks involved
- Consider the media attention these networks (can) get
- Anticipate on activists as potential partners
- Plan ahead...





Challenges for activists

- Issues of legitimacy
- Issues of power and coordination
- Cultural differences
- Anticipate on firms as potential partners

